# **TTM Technologies**

# Shop Floor IT Equipment Requirement for Suppliers

### **Roles and Responsibility:**

- Suppliers delivering IT and OT equipment to TTM for use on the shop floor must meet the security requirements contained in this document
  - IT and OT equipment can include, but is not limited to, servers, computers, networking equipment, etc.
    - Collectively referred to as equipment in this document
- TTM must approve the manufacturer, models, and technical configuration of this equipment prior to delivery
- Suppliers must be able to demonstrate a robust cybersecurity posture
  - Supplier should submit a copy of any industry standard accreditation applicable to the products or services it is providing (e.g. ISO27001, NIST Cybersecurity Framework, CIS)
- Any deviation from the requirements of these standards must be approved in writing by TTM

### General requirements:

- Equipment must be delivered to TTM with a licensed, and currently supported operating system (OS)
  - Operating systems must be current, installed OS should be no closer than 6 months prior to the end of life date
  - Supplier roadmaps should make provisions for OS end of life (EOL):
    - Equipment should be able to accept an upgrade to a current and supportable version if the provided OS becomes EOL or
    - Supplier should make a new equipment with a current and supportable version available to TTM
- Equipment should be delivered to TTM up to date, with the latest security patches applied
- Equipment and software must be capable of accepting regular updates and patches
- Equipment and software will be subject to vulnerability scanning; as a result of that, equipment should be resilient and not sensitive to scanning performed by TTM tools
- Antivirus Computers and servers must be able to run TTM approved EDR or Anti-Virus solutions
  - o All AV solutions must be approved by IT Security
- Computers and Servers must be capable of joining Microsoft Active Directory to perform their intended function using Active Directory accounts
- Software must be installed in a way as to not require administrative privileges for it to function properly
- Supplier must provide adequate documentation of use, understanding and maintenance of their software and systems where applicable
- Supplier must provide copies of all software and license keys for disaster recovery purposes
- If supplier will be providing maintenance remotely, connections must utilize BeyondTrust (TTM approved remote access solution for 3<sup>rd</sup>. parties)
  - Any other method of remote connectivity must be reviewed and approved by IT Security
- All back-door hooks and alternate remote access software must be removed from the system and software before shipping to TTM
- Equipment and software that handle sensitive data must have the capability to log system and file access

- All non-essential software, ports, protocols, and services on operating systems must be disabled
  - Only necessary services shall be enabled unless necessary for the equipment to function properly
  - o All un-utilized software must be disabled or removed
- Equipment must be capable of industry standard data encryption in transit and at rest
  - At rest: Windows Servers and Desktops must be capable of FIPS validated Bitlocker or other TTM approved FIPS encryption methods
    - Virtualized Servers or Desktops do not need to be Bitlocker capable
  - o Linux: LUX or other TTM approved encryption methods
  - In transit: IPSEC or other TTM approved encryption

#### Servers:

- Cannot be older than 2 hardware generations for new purchase
- Must support VMWare 8 or above (if virtualized OVA, etc)
- Support industry standard data encryption methods
- All generic, guest, maintenance, and default accounts (where applicable) should be disabled

#### Software and Database:

- Interfaces for user login and user data input must be secure and utilize certificates signed by a trusted Certificate Authority (CA) only. Examples: HTTPS / TLS / SSH
- Vendor should restrict systems to individuals who require access, confirming principle of least privilege access
- Licenses should be transferrable between TTM locations and companies
- If supplier is providing customized applications to TTM, source code should be made available to TTM
- Any SaaS based systems, or systems requiring cloud access, require review and approval from IT Security
- Supplier must fix all vulnerabilities discovered in applications

#### **Network Equipment:**

- Firmware of network equipment supplied to TTM should be delivered with the latest stable version applied
- Network equipment must be purchased from an authorized dealer of manufacturer

#### Manufacturing and Test Equipment:

- Manufacturing and Test Equipment must be capable of connecting to TTMs Industry 4.0 platform, prior to leaving the supplier, utilizing one of the following protocols:
  - MODBUS
  - OPC-UA
  - o MQTT
  - $\circ$  SECS/GEM Supplier may be required to cover the cost of SECS/GEM if used



- Direct Communication through the following PLC drivers:
  - Allen Bradley
  - Omron FINS TCP/UDP Must provide csv export of tag addresses in English
  - Omron NJ Driver Must provide csv export of tag addresses
  - Siemens S7-1500, S7-1200, S7-400, S7-300 Must provide tag addresses in English Others as approved by 4.0 team as long as they meet the data stream requirements.

Note: When shop floor equipment is PC controlled it will connect to TTM's Industry 4.0 systems using one of the protocols above



## DOCUMENT REVISION HISTORY

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